

Description of the guests and their photos

1. STEFF BERGER



Steff Berger is a conference consultant, event manager and pioneer of MICE-Crisis Management based in Berlin. She founded VOBE - Inspires People in 2010 to support and advise conference associations across Europe in the logistics and organisation of events of up to 20,000 capacity. Steff has over 20 years of extensive, hands-on experience in the conference industry -handling logistics at conferences in 21 different European cities - and is a BCM-certified crisis manager, having attended courses in anti-terrorism and ATO risk assessment. Steff specialises in Crisis Management as it specifically relates to the MICE sector, encompassing everything from terror threats to social media storms, unexpected deaths, and more. In her latest sessions, she helps managers, co-ordinators and teams at associations, congress events and venues to get clarity and better understand how they can effectively use their communication networks. While her sessions on anti-terror strategies for conferences - 'Expect the Unexpected' -created a lot of interest and media interviews, Steff also regularly speaks and presents workshops to industry professionals about all aspects of event management. Her aim is always to spread awareness and help events teams of all sizes find viable solutions to a variety of challenging situations. Working as a systemic business coach, wingwave coach and trainer, Steff Berger develops tailored solutions to suit every client. Keeping to VOBE's motto "We make the difference" every day, Steff studied Fine Arts in Amsterdam, Berlin, Australia and South Africa and uses her creative thinking in all her projects and training sessions to develop practical, effective and personalized approaches for everyone involved in the MICE sector.

2. SARAH DIEDRO



Sarah Diedro Jordão is a multi-passionate & versatile consultant. She works as a Communications strategist, DE&I consultant, podcast host, event moderator, and workshop creator. The driving interests foundational to her work are social justice, intersectional feminism, as well as collective dreaming & organizing to generally slow down. Among other things she served as an Intersectionality expert for the North-South Center of the Council of Europe, a moderator for the World Forum for Democracy and a podcast host for the European Greens.

3. FRANCESCA BOZZAO



Francesca studied Translation and Intercultural Management and is enthusiastic about education, arts and movement. She grew up in Italy and lived in Switzerland, Ireland, France and Taiwan. Now she spends most of her time in Barcelona where she coordinates courses for ECA and translates. She speaks Italian, English, German and Spanish.

4. LORENZA BERNARDI



My name is Lorenza Bernardi. I am a Professional social Educator with a Bachelor's Degree in this field. I have joined the social cooperative *Valdocco* since 1993 as an social educator in a community for minors, and, after a few years, in 1998, I joined the General Management department and started the role of Head of Management. I am currently a working member, the Vice president and the Production Manager of the social cooperative Valdocco".

5. ROCIO MIRANDA RIQUELME



I'm Rocio Miranda Riquelme, South American, Chilean.

As a Psychologist one of my biggest passions and field of expertise has been Interculturality and these days, even if I'm not working on this field directly I understand very clearly, how this knowledge crosses everything I do.

I'm a strong minded woman 34 years old, lover of freedom, nature, visiting other cultures and movements. A strong believer that we need to rethink the way of working and give ourselves the permission to create our own reality.

These days I work traveling as much as I can, and remotely from the Andes as Therapist. In addition to running an educational entrepreneurship @Casadelmedioambiente from where we sell knowledge and tools to take the first steps towards sustainability. At the same time I also enjoy teaching Acroyoga (an acrobatic discipline) and pursuing other passions and fantasies.